



2016 ANNUAL REPORT

Mission Statement

“Recognizing the human dignity of all persons, Open Door Outreach Center’s primary mission, in the spirit of interfaith charity, is to provide emergency services (food, clothing, and referral information) to families in need”

“Open Door may offer, as funding permits, other special assistance programs and supplemental services meant to improve the quality of the life in the community”

Open Door Outreach Center
7170 Cooley Lake Road
Waterford, Michigan 48327
(248) 360-2930
(248) 360-4975 (fax)

Resale Store
7140 Cooley Lake Road
Waterford, Michigan 48327
(248) 360-4977

kmyers@opendooroutreachcenter.com (e-mail)
opendooroutreachcenter.com (web site)

Neighbor Helping Neighbor since 1980

Open Door Outreach Center was established in 1980. We are a 501(c)(3) tax exempt organization, licensed by the State of Michigan to solicit donations from the public to support its programs, #MISC7533.

CLIENT PROFILE

PERCENTAGE OF FAMILY UNITS

SERVICED

Single Parent	19%
2 Adults with children	17%
Person Alone	29%
Senior Citizen	13%
Another kind of family	21%

NEW CLIENTS

In 2016 we assisted 433 families for the first time. They needed food, clothing, or help with bills.

FOOD PANTRY

Our mission is to provide food to families in need. In 2016 we serviced 3,410 families, distributing 239,460 pounds of food and personal hygiene items. This benefited 7,796 individuals which includes 2,422 children. A large percentage of this food came from our community partners as well as Forgotten Harvest, Waterford Panera Bread, Meijer Simply Give, White Lake Community Garden, Waterford Insurance and private gardens.

Clients / Community	Service	% of Total	Pounds of Food
Waterford	1,764	52.00%	124,519
White Lake	792	23.00%	55,075
Commerce	102	3.00%	7,183
Walled Lake	131	4.00%	9,578
West Bloomfield	323	9.00%	21,551
Keego Harbor	75	2.00%	4,789
Wixom	110	3.00%	7,183
Other	113	3.00%	7,183
TOTAL	3,410	100.00%	239,460

EASTER MEALS

We provided 106 families with food for a special Easter dinner including pie! A total of 2,650 pounds of food was distributed to 127 children and 206 adults.

TOTAL VALUE: \$4,797

BACK TO SCHOOL PROGRAM

New back packs filled with grade appropriate school supplies, a shopping trip to Meijer for new clothing, and a Resale Store gift card were provided to 44 children, grades K-12, from 22 families. Throughout the month of October and September our families used vouchers in the Resale Store to purchase clothing for their children.

TOTAL VALUE: \$5,270

THANKSGIVING MEALS

We provided turkeys and all the fixings for a complete holiday meal for 120 families. This fed 400 adults and 169 children. Our low income families & elderly appreciate our holiday meals.

TOTAL VALUE: \$7,800

CHRISTMAS / HOLIDAY MEALS

We focus on families often overlooked. Seniors, adults living alone, disabled, parents and children from 176 households were given a complete holiday meal with turkey, stuffing, potatoes, gravy, vegetables, rolls, cool whip & pie!

TOTAL VALUE: \$6,825

ADOPT A FAMILY CHRISTMAS/HOLIDAY PROGRAM

Families and businesses participated in our Adopt A Family Program, providing gifts to 42 of our families with 136 people. Client Services distributed \$3,095 in gift cards to help brighten Christmas/Holiday. In addition, we received a generous \$1,000 grant to give a \$25 gas cards to our clients during the last weeks of December.

TOTAL VALUE: \$13,600

2016 CHILD SUMMER FOOD PROGRAM

We distributed additional food in June –August 2016. Summer is a difficult time for very low income families. Instead of children receiving a free breakfast and lunch at school they are home and hungry. Families do not have additional funds for meals and snacks throughout the day. Client families with children in the household received extra bags filled with child-friendly breakfast and lunch items at each of their monthly pantry visits. This program is supported by donations, churches, scout troop & U.S. Post Office food drive. 143 families with 237 children received 2059 pounds of food or 1,716 meals.

TOTAL VALUE: \$2,059.20

CLOTHING & HOUSEHOLD VOUCHERS PROGRAM

Our Resale Store, open to the public, is supported by items donated from our generous community. Free clothing and household items were given to 499 households valued at \$28,709. These items help clothe the family and provide household items to restart a home. Client Services distributed to 759 people donated items of socks, pj's, back packs, winter coats, hats etc. valued at \$24,064.

TOTAL VALUE: \$52,773

CRISIS FUNDING

When funding is available, Open Door provides emergency funds to prevent evictions, utility shut-offs, fuel only gas cards, car repairs, medical needs, etc. 1,258 families were helped with \$11,956 in funds/support. In addition to funds provided directly by Open Door, we collaborate with many other church partners to secure additional funding to prevent crisis.

TOTAL VALUE: \$21,710

THANK YOU TO OUR CHURCH PARTNERS

Thank you to these agencies and churches for their continued financial support.

St. Patrick Church, Oakpointe Church, Christ Lutheran Church, The Lakes Community Church, Calvary Lutheran Church, Grace Community Church, Orchard Lake Community Church, St. Perpetua Church, St. Benedict Church, St. William Church, Our Lady of the Lakes Church, St. Vincent De Paul and Central United Methodist Church.

A special thank you Bethany Baptist Church for distribution of our Thanksgiving & Christmas Meals!

Thank you to Grace Community Church for hosting Outrun Hunger 5K Run to raise funds for Open Door Outreach Center.

THANK YOU TO OUR DONORS

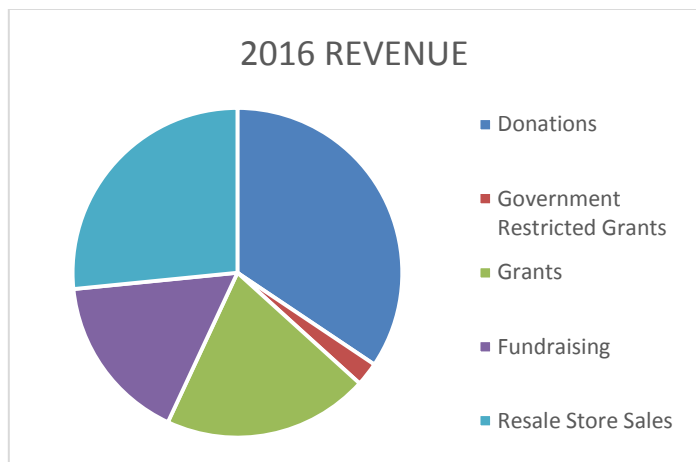
We express our deep gratitude to our private donors, foundations, partner churches, local businesses, service organizations, area schools, and our community for their continued generosity with pantry donations and financial support.

THANK YOU TO OUR VOLUNTEERS!

With an estimated 33,289 hours, the volunteers at Open Door bless us with their time, talents and hearts every day. All positions for the board, pantry and our Resale Store are staffed by our selfless volunteers. Volunteers organize and oversee the majority of Open Doors fundraisers, events, and special programs. Their commitment empowers Open Door to be a good steward of precious resources that go directly to serving our clients and the community. "Neighbor helping Neighbor" shines each day at Open Door through the dedication of our treasured volunteers. **Total Value: \$764,315**

2016 FINANCIAL SUMMARY

2016 REVENUE



2016 REVENUE

Donations	\$125,028	34%
Federal Restricted Grants	\$8,420	2%
Grants	\$73,500	20%
Fundraising	\$53,633	16%
Resale Store Sales	\$96,603	27%
Total Revenue	\$357,185	100%

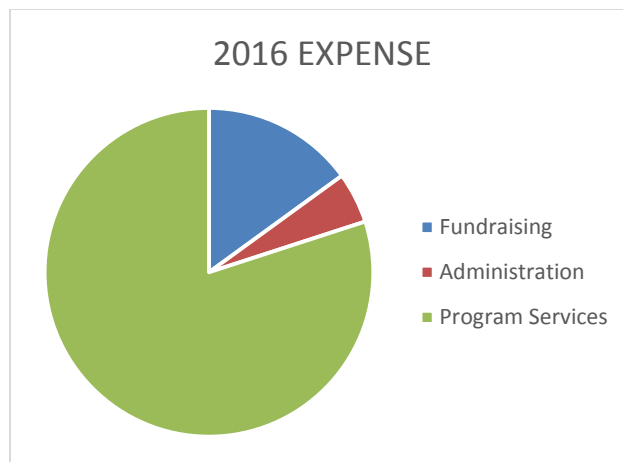
IN-KIND REVENUE

Volunteer Services	\$764,315
Donated Food and Clothing	\$370,643
Gifts In-Kind	\$21,985

Total In-Kind **\$1,156,943**

GRAND TOTAL **\$1,514,128**

2016 EXPENSES



2016 EXPENSES

Fundraising	15%
Administration	5%
Program Services	80%

BOARD OF TRUSTEES

JoAnn Bolek	President
Dr. William Bauer	Vice President
Julie LeBlanc	Secretary
Robert Wright	Treasurer
Eric Andrzejak	Trustee
Gene Gerard	Trustee
Bethanie Mansfield	Trustee
Mary Seifert	Trustee

STAFF

Karen L. Myers	Executive Director
Jenna Hooker	Administrative Assistant
Pam Kozak	Client Services Co-Manager
Sylvia Collins	Client Services Co-Manager
Pat Kanners	Resale Store Manager
Nancy Mannix	Resale Store Assistant
Colleen Fitzpatrick	Accountant (Volunteer)